



Hospital Partner Reports 2020-21

Baycrest

Submitted by Dr. Rob Madan, Psychiatrist-in-Chief

Baycrest is an academic health sciences centre that is fully affiliated with the University of Toronto. Baycrest provides a wide range of clinical services with a comprehensive continuum of care for older adults. In the past year, Baycrest has been involved in innovations in care delivery to the residents of the long-term care home and the patients in the hospital. With the support of the Innovation Program patients were able to have virtual appointments with their health care team using T-Carts (Technology Carts) – an iPad on wheels, supported by redeployed staff, which allowed clinical services to be rendered without the clinicians being on site. Baycrest has also developed the Virtual Behavioural Medicine Program, which provides virtual quaternary consultation and ongoing follow up to persons with dementia in acute care and long-term care, who have treatment-resistant symptoms. The Baycrest psychiatrists continue to be involved in medical and education leadership, innovation, and research. Examples include Bespoke Education, the Baycrest Quick-Response Caregiver Tool, an AFP study regarding the assessment of the risks to mental health in older adults during COVID-19, leadership at the Ontario COVID-19 Science Advisory Table (Mental Health Working Group), national ECHO initiatives, and leadership in national guideline development.

